

*This is to Certify that*

**SERPRO**

(End-User Company)

*has been issued with a*



**Pragmatic EA**  
ENTERPRISE ARCHITECTURE

CUTTING EA TO THE BONE

Issued: 15 December 2009

Expires: 14 December 2012

No: 0000677

A handwritten signature in black ink, appearing to read 'K.L.S.' with a stylized flourish.

Kevin Lee Smith - Founder